

FY 2015 TTAB Performance Measures (1)	FY 2014 EOY Results	FY 2015 Actual, Target or Projected	FY 2015 YTD Through April 2015	Variance
JUDGES and INTERLOCUTORY ATTORNEYS Administrative Trademark Judges – EOY or Current Reporting Period Interlocutory Attorneys – EOY or Current Reporting Period	21  12.5	Actual 21  13.5	21  13.5	On target (and hiring)
FILINGS Notices of Appeal Extensions of Time to Oppose Notices of Opposition Petitions to Cancel	2,794 17,285 5,509 1,722		1,734 9,382 3,009 1,017	+6.4% -6.9% -6.3% +1.3%
TOTAL PENDENCY Average total pendency, commencement to completion, excluding precedents Appeals (406 decided FY14; 213 thru 4/15) Trial Cases (131 decided FY14; 60 thru 4/15) ACR Trial Cases (21 decided FY14; 3 thru 4/15)	43.8 weeks 165.2 weeks 136.3 weeks		43.2 weeks 165.1 weeks 62.7 weeks	negligible negligible -54%
PENDENCY- Final Decisions (Cancellations, Oppositions, Ex Parte Appeals) Measured from ready for decision date until mailing for final decisions, excluding precedents, in appeals and trial cases during reporting period	9.2 weeks	10-12 weeks (target)	10.9 weeks	Within target range
PENDENCY- Contested Motions (1) Measured from ready-for decision until mailing; average of orders on contested motions, excluding precedents, issued during reporting period (2) Age of <b>single</b> oldest contested motion ready for decision at end of reporting period	9 weeks 11.9 weeks	(targets) 8-9 weeks (avg.) 12 weeks or less	9.5 weeks 12 weeks	5.6% > target On target

FY 2015 TTAB Performance Measures (2)	FY 2014 EOY Results	FY 2015 Actual, Target or Projected	FY 2015 YTD Through April 2015	Variance
<b>PRODUCTION-DECISIONS</b> Cases Decided on Merits Precedential Decisions Issued Contested Motions Decided Uncontested Motions Processed	537 45 1,358 28,861	40-45 (target)	273 18 744 17,057	-12.8% -30% -6% +1.3%
<b>INVENTORY—Cases Ready for Final Decision</b> The number of pending appeals and trial cases in which briefing was completed, or in which briefing and arguments were completed, thus becoming ready for decision on the merits, as of the end of the reporting period	Ex Parte Appeals 81 Oppositions 18 Cancellations 6	Total Case Inventory 115-135 (target)	Ex Parte Appeals 110 Oppositions 30 Cancellations 13	154 cases (includes one concurrent use case) 14% > target
<b>INVENTORY—Contested Motions Ready for Decision</b> The number of cases with contested motions in which briefing was completed, becoming ready for decision, as of the end of the reporting period	135	Cases with Motions 130-160 (target)	151	On target
<b>CUSTOMER SERVICE DESK</b>  Percentage of Calls Answered Percentage of Calls Answered in 20 seconds or less	96.4% 76.9%	Target 92% 80%	97.0% 77.6%	>target <target